

Cookie Policy

Prime Community Support Services CIC

Company No. 17432310 | Registered Community Interest Company | Private company limited by guarantee | Registered in England and Wales

Information about cookies and similar technologies used on primecss.org.uk.

Effective date: 2 September 2026 **Review:** at least annually and whenever services, law or website functionality materially change.

1. What this policy covers

This policy explains how Prime Community Support Services CIC uses cookies and similar technologies on primecss.org.uk. It should be read alongside our Privacy Notice.

2. Types of cookies we may use

- Strictly necessary cookies for core website functions, security and essential preferences.
- Functional cookies used to remember preferences or provide enhanced features.
- Analytics cookies used to understand website use and improve our service.
- Marketing or third-party technologies only where introduced and appropriately controlled.

3. Consent

Where consent is required, non-essential cookies should not be activated until a visitor has made an appropriate choice. Visitors should be able to accept or reject non-essential categories and change their preferences later.

4. Website providers and third parties

Our website may use hosting, analytics, forms or other third-party services. The exact cookies can change as features are updated. Prime should keep the live cookie inventory and consent mechanism aligned with the technologies actually in use.

5. Managing cookies

Visitors can use the site's cookie preference tool, where available, and browser settings to manage cookies. Blocking essential cookies may affect website functionality.

6. Updates and contact

We review this policy when website technology or relevant requirements change. Questions about this policy can be sent to info@primecss.org.uk.

Organisation details: Prime Community Support Services CIC, Company No. 17432310. Registered Community Interest Company, private company limited by guarantee, registered in England and Wales. Website: primecss.org.uk. Email: info@primecss.org.uk.